JULIA NORDLUND

EXPERIENCE

PT SALES ASSOCIATE/KEY HOLDER, LANE BRYANT; TUCSON, AZ, 2018-PRESENT

Assist customers with products, create outfits that work for the client, assist customers in finding the best fitting products for their body, accurately ring through purchases, process freight, assist in keeping store clean and orderly

MATHEMATICS TEACHER, SUNNYSIDE HIGH SCHOOL; TUCSON, AZ, 2017-2018

Algebra 1 teacher to high school freshmen, lesson planning, grading, ensuring curriculum met Arizona state standards, use of open education resources to create cohesive curriculum, classroom management

CUSTOMER SERVICE REP, AFNI; TUCSON, AZ, 2016-2017

Fielded incoming phone calls to assist customers in solving questions, kept accurate records and accounts on all customers interacted with, solved problems in a way that would keep customers happy and have the least impact on the business bottom line

ASSISTANT MANAGER, BUYER'S ASSISTANT, SALES ASSOCIATE, SUMMIT HUT; TUCSON, AZ, 1999-2008

Handled day to day operations of the sales floor, counted and balanced cash registers, researched cash balance inaccuracies and customer concerns, handled customer complaints and issues, inventory control and management, update and maintain POS system, maintain records of new and discontinued product, ensuring product was received in a timely manner, maintaining stock levels on sales floor, assist customers in product selection, maintain knowledge on product, complete sales transactions

EDUCATION

AMERICAN MILITARY UNIVERSITY, CHARLES TOWN, WV — MASTERS IN ACCOUNTING, CURRENT, ONLINE PROGRAM

AMERICAN MILITARY UNIVERSITY, CHARLES TOWN, WV — BS APPLIED MATHEMATICS, 2015

ANGELO STATE UNIVERSITY, SAN ANGELO, TX — 2011-2013 UNIVERSITY OF ARIZONA, TUCSON, AZ — 2001-2003

SKILLS

Have completed classes including, but not limited to: Intermediate Accounting 1 and 2, Financial Accounting, Payroll Accounting, Auditing. Microsoft Office Suite, Google Suite, written and oral communication, mediator and problem solver, detail oriented, strong mathematics skills with extended experience in algebra and calculus, self motivated, ability to prioritize and multitask, strong money handling skills

REFERENCES

Pauline VanOs	Sunnyside High School Mathematics Department Lead	520-310-4105
Sophie Clark	Tucson High School Geometry Teacher	520-248-7341
Adolfo Anaya	Afni Social Media Representative	520-336-5886
Emily Trejo.	Manager at Lane Bryant	520-289-2299